

C-MAPS in Action

Coaching MAPS Case Study: David Buckley, Estates Manager

Introduction:

David is a Chartered Engineer and holds a Master of Laws as well as several project management qualifications.

David has over 21 years' experience in the Higher Education, Food, Energy and Construction sectors in Ireland, UK, Australia, and the Middle East. His experience comprises management of large-scale estates and facilities, development and execution of business operations, strategic planning, change management, programme management, procurement & contract management and financial analysis & control.

Since 2017, in his role as Estates Manager at ITC, David manages the existing multi-campus ITC estate and ongoing operations.

Summary:

Throughout his career David has managed many multi-disciplinary teams in different countries.

One of the common themes for achieving a good working environment across all teams has been development of a good communication plan for within the team, for internal stakeholders and external stakeholders.

This introduces positive structures and processes and in turn allows the team to work effectively.



Benefits of C-MAPs:

C-MAPs Training has allowed David to build on current practices and techniques for communicating with his staff and stakeholders alike.

The C-MAP model encourages the development of a structured approach when communicating with staff.

It allows the coach to develop direct and proactive questions to not only set out goals, objectives and outcomes, but also to help with reflection and the monitoring and review of progress.

Empowering The Team:

"I discovered that when applying the C-MAP approach teams were able to determine priorities for the department. They recognised where gaps in performance were an obstacle to progress, and where opportunities and challenges might be encountered during daily operations and projects.

"I believe that my teams now feel more empowered!"

David, Estates Manager

Coaching MAPs a project funded by the Erasmus+ programme. The project set out to develop and test a new coaching model called Coaching MAPS. In addition to a set of pre-prepared C-MAPs, there is a handbook and a training course all of which are available in English, Bulgarian, Italian, Dutch and Portuguese.

For further information visit:

www.coachingmaps.eu



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